OUR JUNE NEWSLETTER GOLDEN PHYSICIANS MEDICAL GROUP, INC

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Protect Your Vaccination Card

After you get your COVID-19 vaccine, it is very important that you keep your vaccination card safe – scammers are using the COVID-19 pandemic as an attempt to try to steal your personal information.

Please do not share a photo of your COVID-19 vaccination card online or on social media. The content that you post, like your date of birth, health care details and other personal information, can be used to steal your identity.

Be cautious of COVID-19 survey scams. Do not give out any of your personal, medical or financial information to anyone claiming to offer you money or gifts in exchange for your participation in a COVID-19 vaccine survey.



Ignore offers or ads for COVID-19 testing or treatments on social media sites. If you make an appointment online, please make sure the location is an official testing site.

If someone contacts you to buy or sell a vaccination card, it is a scam. If you suspect COVID-19 health care fraud, <u>report it online</u> or call 800-HHS-TIPS (800-447-8477). TTY users can call 1-800-377-4950.

(888) 909-0270 (TTY/TDD 711) P.O. Box 5166 Oceanside, CA 92052



Golden Physicians Medical Group, Inc.

REMINDER: Schedule Your Annual Wellness Visit

We recognize the importance of preventative care and it is essential to us that we remind you to schedule your Annual Wellness Visit with your Primary Care Physician. Schedule your appointment today!

A telehealth visit can also be arranged. **Please contact your Primary Care Physician to see what your available options are.**



COVID-19 Vaccine and Testing Update

Everyone 12 years of age and older is now eligible to get a COVID-19 vaccination. Get a COVID-19 vaccine as soon as you can. Widespread vaccination is critical to help stop the pandemic. **To check where you can get vaccinated, you can visit** <u>myturn.ca.gov</u>

CAHPS/HOS Survey

Every year, the Medicare Consumer Assessment of Healthcare Providers and Systems (CAHPS®) survey is administered by the Centers for Medicare & Medicaid Services (CMS) to assess patients' experiences with their healthcare. The purpose is to make sure that you are satisfied with your health outcome and healthcare experience. This information will help refine quality experiences and how best we can improve the critical aspects of your healthcare experience moving forward. The Medicare Health Outcomes Survey (HOS) is administered annually to a random sample of Medicare members drawn from each participating Medicare Advantage plan. The goal of the survey is to gather health status data that will be used to quality improvement activities, performance oversight and improve health.

This is your chance to help us improve our service to better serve you! This confidential survey will inquire about your experience with your doctor, healthcare services, and insurance plan. If you would like to take part in improving the quality of your healthcare, please complete the survey and return it as instructed. **Please don't hesitate to call us If you have any questions (888) 909-0270.**

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